



**GoBaby Carriers** is your babywearing dream come true! There are so many great options available to babywearers, but EVERY body and baby is different and, much like finding that perfect pair of jeans, every carrier will fit each wearer differently. Have no fear! You can try our carriers commitment-free.

All rentals are initially charged a \$50 refundable deposit per carrier. You then have a total of one month to try out the carrier. Wear it to the mall, to church, for a walk in the park. Let each caregiver give it a try and see if they like it, without the pressure of the typical two-week rental deadline and potential late fees.

When you're ready to send it back, just return the carrier(s) and a **\$5 per week/per carrier rental fee, Paypal fees if applicable (typically less than \$1), and any shipping charges incurred** will be deducted from your original deposit, with any remaining balance refunded within 48 hours of the return. If the carrier is damaged or additional fees are required beyond your initial \$50 payment, you will receive a supplemental invoice outlining the additional charges.

### **SOME HOUSEKEEPING DETAILS / Terms and conditions:**

*by purchasing this rental, you are agreeing to the terms and conditions below.*

The carrier will come to you with instructions included. If you have any additional questions, feel free to email Sheena at [GoBaby](mailto:GoBaby). We're always happy to help!

Please be mindful that little ones are carried in our baby carriers and certain scents are very hard to remove. So to keep our baby carriers wearable by all we cannot rent to any household that has a smoker living in it or those that use strongly scented perfumes. Thanks for understanding!

**Carriers in need of deep cleaning to remove any odors will be charged an additional \$25.**

All carriers will be shipped to you using USPS Priority mail, which includes tracking. Carriers must be returned within one month of the date of initial delivery. Tracking on your return shipment is required and needs to be emailed to us at [gobabycarriers@gmail.com](mailto:gobabycarriers@gmail.com).

When you receive your package, please check over the carrier for missing/broken parts or damage. We take great care to ensure the carrier is in pristine condition when sending out, but we are human and may have missed something important! If anything is amiss, you will need to contact us within 24 hours to avoid being charged for those discrepancies once the carrier is returned. Missing parts or damage costs can vary from \$20 up to the full replacement cost of the carrier.

If you happen to not be home when the package arrives at your shipping address, you are still responsible for the carrier. The trial period still begins at the delivery date, and if the carrier finds its way... not to you, you are still responsible for its replacement value.

**Please don't wash your baby carrier!** Returned carriers will be cleaned by us using the appropriately gentle and environmentally-friendly methods. For light cleaning, please use a damp cloth to spot-clean any minor dirty spots or spit-up. Contact us for instructions if there is an emergency and you need to wash the carrier while it is still in your possession.

- **What makes a rental period successful?** A maximum of one month of happy babywearing followed by the carrier being returned to GoBaby with all its included instructions and accessories, and without extraneous wear & tear. Normal wear on the carrier is just fine. We want you to try out the carrier in your everyday, real life! But any major damage to the carrier (rips, tears, broken buckles, non-washable stains) will result in a loss of part or all of your balance, and potentially additional charges.
- **What makes a rental period unsuccessful?** The delayed/non return of the carrier, missing accessories, abnormal wear & tear, extraordinary smells (perfume, pet, smoke), or a significant amount of dirt or pet hair. Any of these issues will result in the lack of a full return of the balance. Fees can range from \$20 for a missing accessory (strap wraps, chest clip, hood), \$25-50 for extra laundering required, and potentially \$50 and up for damages. Our Carrier Condition Checklist will be included for you to review, initial, and include with your return.

Thank you for the opportunity to earn your business. Please let us know if you have any further questions.